POSITION DESCRIPTION COUNTY OF LAPORTE, INDIANA

POSITION: Assessor Roll Book Clerk

DEPARTMENT: Auditor

WORK SCHEDULE: 8:00 a.m. – 4:00 p.m., M-F

JOB CATEGORY: COMOT IV (Computer, Office Machine Operation, Technician)

DATE WRITTEN: August 2006 STATUS: Full-time

DATE REVISED: FLSA STATUS: Non-exempt

To perform this position successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed in this document are representative of the knowledge, skill, and/or ability required. The County of LaPorte provides reasonable accommodation to qualified employees and applicants with known disabilities who require accommodation to complete the application process or perform essential functions of the job, unless the accommodation would cause an undue hardship.

Incumbent serves as Assessor Roll Book Clerk for the LaPorte County Auditor's Office, responsible for performing various administrative duties.

DUTIES:

Prepares department roll books by entering name of taxpayer, address, improvements, assessments, and exemptions into department computer, including working with mobile home assessments and personal property assessments. Balances roll books.

Processes and balances certificates of error and additional assessments and maintains ledgers.

Assists individuals at counter, answering questions, explaining tax bills, calculating taxes, accepting appeal forms, verifying assessments, and providing general information.

Calculates and prepares 17T tax refunds and forwards to Accounts Payable Clerk for payment. Responds to and researches inquiry calls about such checks.

Processes applications for property tax exemptions such as mortgage, age, disability, veteran's status, rehabilitation, and homestead exemptions, completes necessary forms, posts information in proper ledger book and appropriately files, and maintains files for exemptions.

Receives Final Determinations on Appeals from the Indiana Board of Tax Review and follows through with appropriate paperwork and action.

Answers telephone, determines nature of call, answers inquiries and provides assistance, takes messages, or routes to appropriate person or agency.

Receives wildlife and forestry withdrawals and calculates tax bills for such wildlife and forestry removal.

Periodically performs duties of other tax division staff as required.

Performs related duties as assigned.

I. JOB REQUIREMENTS AND DIFFICULTY OF WORK:

High school diploma or GED.

Must be at least 18 years of age.

Working knowledge of standard office practices and ability to apply such knowledge to a variety of interrelated processes, tasks, and operations.

Knowledge of personnel and functions performed in other County departments.

Knowledge of state statutes and procedures set forth by the State Board of Accounts and State Board of Tax Commissioners.

Knowledge of standard English grammar, spelling, and punctuation, and ability to type with speed and accuracy and perform arithmetic calculations.

Knowledge of standard filing systems and ability to create and maintain accurate files and records.

Ability to apply knowledge of people/locations and plan/layout assigned work projects.

Ability to use standard office equipment, such as computer, calculator, copy machine, fax machine, and telephone.

Ability to provide public access to or maintain confidentiality of department information and records according to state requirements.

Ability to comply with all employer and department policies and work rules, including, but not limited to, attendance, safety, drug-free workplace, and personal conduct.

Ability to competently serve the public with diplomacy and respect, including occasional encounters with irate/hostile persons.

Ability to effectively communicate orally and in writing with co-workers, other County departments, Trustees, and members of general public in a courteous and tactful manner, including being sensitive to professional ethics, gender, cultural diversities, and disabilities.

Ability to work alone with minimum supervision and with others in a team environment.

Ability to work on several tasks at the same time and work rapidly for long periods, often under time pressure.

Ability to understand, memorize, retain, and carry out written or oral instructions and present findings in oral and written form.

Ability to occasionally work extended, evening, and/or weekend hours.

II. RESPONSIBILITY:

Incumbent works independently and receives specific assignments, general instructions and follows prescribed forms, procedures, and standards in completing tasks that are regular and recurring. Work is checked in process and reviewed upon completion with errors readily detected and resulting in loss of time and delays within the department or inconvenience to members of the public.

III. PERSONAL WORK RELATIONSHIPS:

Incumbent maintains frequent contact with co-workers, other County departments, Trustees, and members of general public for the purpose of providing information regarding procedures and regulations.

Incumbent reports directly to the Auditor.

IV. PHYSICAL EFFORT/WORK ENVIRONMENT:

Incumbent performs duties in standard office environment, including sitting for long periods, keyboarding, speaking clearly, close vision, and hearing sounds/communication. Incumbent may be required to work with or be exposed to irate/hostile individuals. Incumbent may occasionally be required to work extended, evening, and/or weekend hours.

APPLICANT/EMPLOYEE ACKNOWLEDGMENT

The job description for the position of Assessor Roll Book Clerk for the LaPorte County Auditor's Office describes the duties and responsibilities for employment in this position. I acknowledge that I have received this job description, and understand that it is not a contract of employment. I am responsible for reading this job description and complying with all job duties, requirements, and responsibilities contained herein, and any subsequent revisions.

Is there anything that would keep you from meeting the job duties and requirements as outlined Yes No	
Applicant/Employee Signature	Date
Print or Type Name	