

FREQUENTLY ASKED QUESTIONS

Q. I'm a landlord, how long will it take to receive the funds for any rent arrearage.?

A. This process is a matter of weeks not months. The Tenant qualification process will take up to 72 hours once the Trustee receives the required information. The State facilitation should be completed within 10 days of the request, and if an agreement is reached, the landlord will receive the funds from the Trustee within 15 days.

Q. Can I go through this process before I spend the money on filing an eviction?

A. Yes.

Q. If I file an eviction against the Tenant, can the Rental Assistance Program procedure be completed by the first court date?

A. Yes, if both parties agree to go through the process and facilitate the dispute before the court date.

Q. Can a landlord agree to go through the Rental Assistance Program with the Tenant just to receive the arrearage and then evict the tenant anyway?

A. No, it would defeat the purpose of the program, which helps landlords who have lost rental income and make sure that tenants are not displaced.

Q. I'm a landlord and I went through the Rental Assistance Program; how long do I have to wait to evict the tenant if they are late with rent payments once again.

A. 30 days

Q. Are funds available for future months' rent?

A. Currently no. Part of the application process will be to determine if the tenant will be able to satisfy his/her commitment going forward. If the tenant is unemployed and has no means of income to make future rent payments, the tenant will not qualify for the Rental Assistance Program.